CASE STUDY

Care.com saves $300,000 annually with an omni-channel platform built on Amazon Connect and CloudHesive ConnectPath

Company Summary

The Undersecretary of Sports of Chile is in charge of sports policies in Chile. Its mission is to lead the promotion of the practice of physical activity and to encourage competitive and high-performance sports through the formulation, monitoring and evaluation of public policies, to improve the quality of life, the development of a sports culture, the acquisition of active and healthy habits of people.

Ministerio del Deporte
Gobierno de Chile

INDUSTRY
→ Healthcare

SEGMENT
→ Public

REGION
→ NAMER

aws PARTNER Premier Tier Services

THE CHALLENGE

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THE SOLUTION

At CloudHesive we proposed the establishment of the infrastructure on AWS, and the execution of the following tasks:

- → Survey of current infrastructure, deployment and configuration of new AWS cloud account
- → Migrating AWS Cloud Instances, and deploying new instances.
- → Migration of on-premise instances.
- → Deployment of auxiliary infrastructure services required for operation such as: S3, WAF, Route 53, VPC, EIP, etc.

THE RESULTS

After the survey of the current instances required in the cloud and on-premise, and after the assembly of the Landing Zone in the new AWS account, the indicated services were deployed in the AWS cloud satisfactorily, in the agreed times, and following the 6 pillars of the well-architected AWS framework.

In addition, an infrastructure assessment was carried out on the possibility of using EKS-based containers.

Thus laying the foundation infrastructure for the Client.

High-Level Architecture

The necessary services were deployed on top of the AWS infrastructure to enable the migration of existing instances in the AWS Cloud, as well as instances that were on On-Premise infrastructure.

On the other hand, the required AWS services such as S3, CloudWatch, WAF, etc. were deployed to support this infrastructure.