



# Managed Services

## Simplifying Cloud Complexity



### The Problem: Managing Evolving Workloads

As businesses grow, managing workloads becomes increasingly complex. Organizations struggle with:

- Ensuring optimal performance of their workloads – in a rapidly changing space.
- Meeting compliance and security requirements as workload consumers evolve.
- Balancing innovation with execution and effectiveness.
- Closing operational gaps between on-premises and cloud environments.

Workloads today require more than just infrastructure support—they demand proactive management to minimize downtime, enhance security, and enable growth.

### Why Choose CloudHesive MSP?

At CloudHesive, we offer next-generation Managed Services designed to address these challenges. Our services go beyond traditional ticket-taking and reactive monitoring to deliver a comprehensive, automated, and proactive approach to workload management.

### What Sets Us Apart?

- **Proven Expertise**  
Over 10 years of experience managing workloads for 100+ customers, aligned with the AWS Well-Architected Framework.
- **Audited AWS MSP**  
Recognized by AWS for our ability to scale and deliver high-quality, personalized service.
- **Full Lifecycle Support**  
Bridging the gap between on-premises and cloud environments with tailored solutions for your needs.

### Our Managed Services

#### Core offering

- **Proactive Monitoring and Automated Responses**  
Ensuring uptime and operational efficiency with tools like Datadog, ServiceNow, Monty Cloud, Trend Micro Cloud One, Ninja RMM and Druva.
- **Comprehensive Compliance Management**  
Supporting certifications like PCI-DSS, HIPAA, GDPR, SOC and CMMC.
- **End-to-End Workload Management**  
From production environments to secure workspaces, we cover all aspects of your cloud infrastructure.

#### Production Environments

- **24/7 Technical Support**  
Rapid incident response to minimize downtime by predicting failure and minimizing recovery time.
- **Scalability and Cost Optimization**  
Dynamically adjusts resources to meet business needs.

#### Non-Production Environments

- Designed for development, testing, and staging.
- Maintains functionality at a lower cost, empowering innovation.

#### Secure Workspaces

- **Amazon WorkSpaces Management**  
Robust security and operational support for virtual desktop infrastructure environments.
- Enhances your organization's overall security posture with evolving and advanced features.

## Key Benefits of Partnering with CloudHesive



### Enhanced Security

Continuous monitoring and remediation leveraging AWS best practices to mitigate risks.



### Accelerated Compliance

Simplifies achieving certifications like HIPAA, GDPR, ISO, SOC and CMMC, ensuring regulatory adherence.



### Operational Resilience

Scales with your evolving needs while focusing on continuous improvement.



### 24/7/365 Availability

Around-the-clock incident management and proactive architecture assessments to maximize availability, performance and cost effectiveness.



### Cost Efficiency

Reduces AWS operational costs (direct and indirect) by 10–15% annually with automated processes.

## Trusted by Over 100 Clients

With specialized competencies, a robust partner network, and a 24/7 Network Operations Center (NOC), CloudHesive is your trusted partner for Managed and Cloud Managed Security Services.

**Ready to transform your cloud management experience? Contact us today to learn more!**



### Corporate Headquarters

#### Fort Lauderdale

2419 E. Commercial Blvd., Ste. 300  
Ft. Lauderdale, FL 33308, USA

+1-800-860-2040  
sales@cloudhesive.com  
cloudhesive.com

**Denver**  
4700 S Syracuse St., Ste. 600  
Denver, CO 80237, USA

**Buenos Aires**  
Av. Del Libertador 6680, Piso 6  
CABA, Ciudad de Buenos Aires  
Argentina

**Santiago de Chile**  
Cerro El Plomo 5420 SB1,  
Oficina 15  
Nueva Las Condes,  
Santiago, Chile

**Bogotá**  
CL 110-9 25, Torre Pacific,  
Piso 8, Oficina 813,  
CP 110111 Usaquén, Bogotá DC.  
Colombia

